

Mattress Fundraiser – Frequently Asked Questions

Mattresses

What type of mattresses do they carry? We will have 30 different styles on display, pillow-top, orthopedic, individually pocketed coils, latex, memory foam, even gel matrix technologies!

What sizes are available? All of our beds are available in any size that is needed, Twin, Twin XL, Full, Full XL, Queen, Camp Queen (for RVs and trailers) King, Cal-King, and can even get some in custom sizes.

What name brands do they carry? We work with a dozen of the top mattresses manufacturers across the nation. Locally we carry a large selection of Simmons Beauty Sleep, and Beauty Rest, as well as a couple of lines from Englander & Restonic.

Are these mattresses used or last year's models? All mattresses are brand new, ordered direct from the manufacturers immediately following the sale and are then made by the manufacturers for our customers.

Do the mattresses have warranties like I'd get from a store? All mattresses come with a full non-prorated manufacturer's warranty, just like you'd get from a retail store. Warranty length depends on the quality of each mattress but range from 7 to 25 years. Additionally, we offer a comfort guarantee like most retail stores.

How do the prices compare to retail? Our prices are considerably less than standard retail. We do not have retail overhead and pass that savings on to our customers. Prices range from \$275 for a basic twin set and go up to \$2899 for a top of the line Simmons Platinum mattress that retails elsewhere for over \$5600, with a couple of specialty mattresses that are a bit more expensive.

Box Springs

Do mattresses come with matching box springs? Mattresses are available as a set or can be ordered without a box spring.

What if I don't need a box spring? No problem, we can order just the mattress.

I only need a box spring, can I get one? Yes, we sell box springs by themselves at cost but these do not go towards the one day mattress total for the day that the group is working towards.

Accessories

Do frames come with the mattresses? Frames do not come as part of the order but are available at an additional cost.

What kind of frames do they carry? We sell standard universal "Hollywood" frames, platform frames, and adjustable bed frames too.

I don't need a mattress, do they sell anything else? Yes, we sell luxury pillows, frames, sheets, mattress protectors, and adjustable bed frames. All purchases support the group.

I want to support but don't need a mattress, if I buy a pillow will the group earn money on my purchase? Yes, the group makes money on each and every purchase.

Delivery

Do I need to pick up the mattress the day of the sale? We order mattresses direct from the manufacturer(s) the day after the sale. They then make the mattresses and get them to us within a week or two.

What if I need a mattress the day of the sale? Can I receive one that day? We do sell floor models as needed, so it's possible that we'll have what you need that day.

Is delivery included in the price of the mattress? Unlike other retailers we do not inflate our prices to include delivery that someone may or may not need. Instead we provide a number of delivery and pick up options, which are advertised the day of the sale. Home delivery (per order & includes setting a bed up) is only \$95.

If I have my new mattress delivered does it include hauling away my old mattress? Our third party delivery company will remove and dispose of your old mattress for you. Depending on the size and quantity the cost is generally between \$30 and \$60, paid directly to CFS at the show.

How long does it take to get my new mattress? Mattresses are ordered direct from the manufacturer(s) the day after the sale. They then make the beds and get them to us in about a week. We then follow up with customers and finalize the delivery option that was chosen the day of the sale. General turnaround time from order to delivery is 1 to 2 weeks.

Payment

Do I have to pay in cash? We accept all forms of payment, cash, check, all credit cards, offer some traditional types of financing upon approval of credit, and even offer a free layaway for those who need additional time to pay.

Do they accept checks? Yes

What credit cards do they accept? We accept all major credit cards – Visa, Master Card, Discover, and American Express.

Do you have any traditional types of financing available? Yes, we partner with Preferred Credit, Inc (PCI) to provide customers who qualify with a number of different options. These purchases are treated just like standard cash or credit and upon approval can be ordered and shipped immediately.

What if I need a mattress but don't have good credit? We offer a free layaway that allows someone to find the mattress that's right for them, order it, and pay for it over the coming months. We do not charge any interest as we do not order the product until it's fully paid for. Therefore unlike cash or credit orders, or those utilizing our financing option through PCI, the customer will not receive their order until after it is completely paid for. Our terms are very flexible and work with customers to meet their financial needs but do require a minimum deposit of \$250 per order.

Need Additional Help?

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